

# JUDICIAL TRAINING:

the right skills to embrace  
the digitalisation of justice

26, 27 & 28 April 2023



# The positive effects of digitalised training courses: *the Belgian experience*

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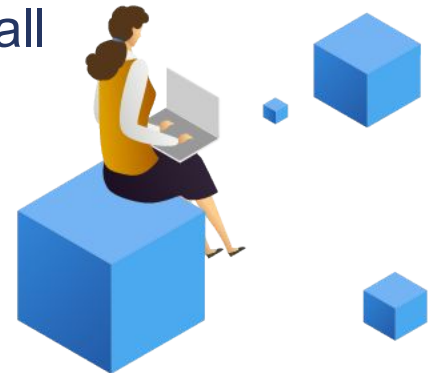
# BEFORE THE CORONA CRISIS

- Majority of face-to-face trainings
- Very few trainings were broadcasted, and if so with an outdated system (no interaction possible)
- One colleague was already working on the development of e-learning modules
- Digital library (Digibib) operational since 2018:
  - with training documentation as from 1st January 2016
  - database with videos and documentation of our trainings
  - only available for a strict target audience (magistrates and all other professional members of the judiciary)
- Launch of the Moodle Platform in 2020



# CORONA CRISIS: How to train...?

- Complete lock down
- Experiments with Zoom, but the Belgian Ministry of Justice opposed due to security reasons
- Introduction of Cisco Webex:
  - every staff member and every meeting or class room received an account
  - a pool of interested colleagues tested the different Webex tools and features
  - creation of manuals, organisation of brainstorm sessions and courses for all staff members
  - difficulty: how to convince trainers?

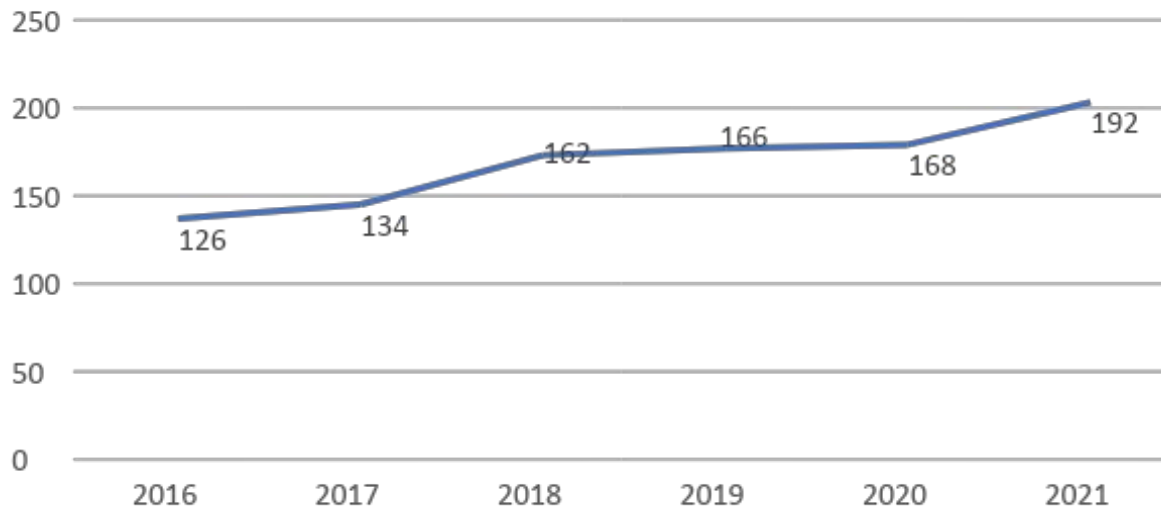


## JUDICIAL TRAINING

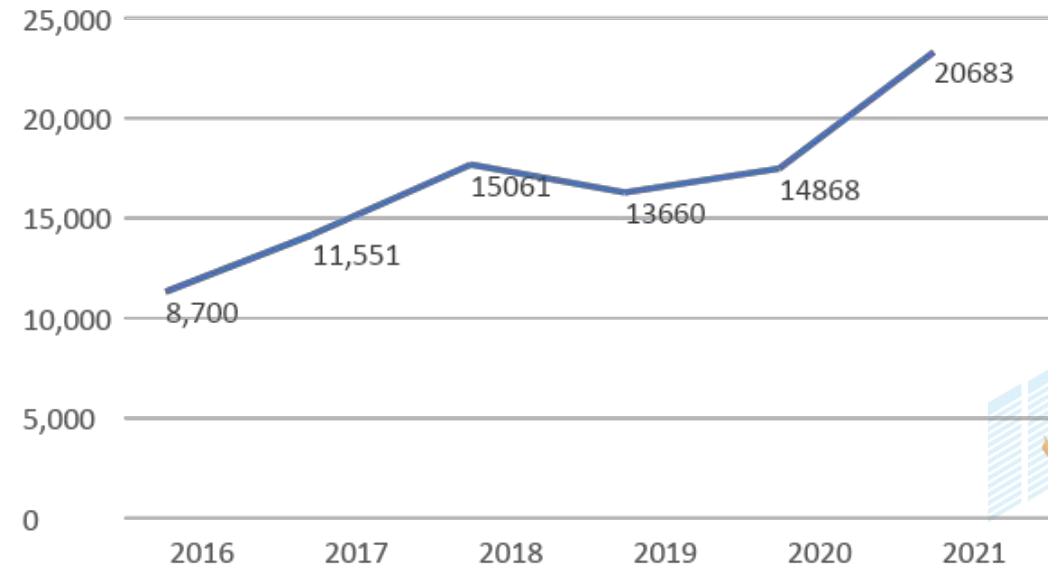
# RESULT

- During the Corona-crisis (2020 and 2021): a rise of the number of trainings and participants

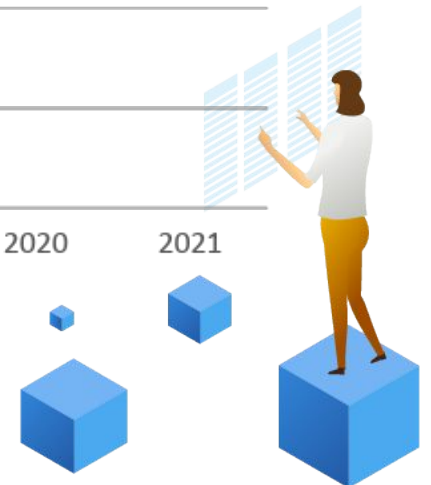
Evolution of the number of courses organized by IGO-IFJ



Evolution of the number of participants



Source: IGO-IFJ annual report 2021



# AFTER CORONA?

## Digitalisation remains

- Creation of a multimedia team (budget increase to attract additional profiles)
- Setup of an internal digital studio (green wall, different type of cameras, microphones & lightings, setting-up training courses and interviews in this studio), filming in training rooms with audience, filming several events on multicameras with live broadcast, special video announcements, ...)
- Installation of the EJTN Zoom Room (compatibility problems due to the security measures of the Belgian Ministry of Justice)
- Decision of the Belgian Ministry of Justice: change from Cisco Webex to MS Teams
  - Compared to the Webex experience, MS teams has some disadvantages (less practical to combine different trainings at the same time, simultaneous translation option not yet available, ...), but on the contrary also the advantage of the possibility to create groups (however, the MS tenants of IGO and the Belgian Ministry of Justice are not always compatible with some practical issues as a result)



# THE FUTURE

- Better training of our trainers
- Work in progress to turn theoretical learning into a digitalised training format
- Put more emphasis on remote learning (in combination with the Moodle platform)
- Need for a new (modernised) website and Learning Management System
- Creation of podcasts
- ...



# CONCLUSIONS

- The shift from face-to-face to digitalised training courses requires (initially) considerable effort and specialisation from both the training institution team and trainers, but ultimately offers many benefits for all parties (note: for some topics, F2F remains, however, the most appropriate format)
- Training is critical: training for cameramen in our team and supporting the trainers in the digital transition of their courses





THANK  
YOU  
for your participation!



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European  
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